



## Licensing Agent Hard Card FAQ

**What is the fee for the hard card?** The card costs \$5 and the customer can choose between the different designs offered.

**How often does the hard card design change?** The artist designs will change each year.

**Is the hard card printed at point of purchase or mailed to customers?** If a customer chooses to purchase a hard card, it will be mailed to the license holder.

**How long does it take for the hard card to arrive?** Approximately 5 – 7 days. Customers will get a paper print out of their license(s) so they can still hunt and fish immediately after purchase.

**If I already have a lifetime license, do I have to repurchase the license or can I just purchase the hard card?** The customer can pay the \$5 fee for the hard card and have their lifetime license printed on the hard card and mailed to them.

**Is the hard card reloadable?** No, the hard card will need to be re-purchased each year to reflect whichever licenses the customer purchase. The customers can purchase the hard card at any vendor that sells hunting and fishing licenses.

**What if I purchase another license after I purchase the hard card?** The new license won't appear on the hard card. The customer will need to carry both the hard card **AND** the new license(s) separately, unless the customer purchases a new hard card.

**Can I print my hunting license on one hard card and my fishing license on another hard card?** Not at this time. Any active licenses the customer holds at the time of purchasing the hard card will be printed on the hard card. Customers may order one or more of each design if desired.

**If I lose my license(s), do I have to purchase a duplicate of my license(s) before I purchase the hard card?** No, customers can choose to either purchase paper replacements of their lost license(s) or can pay \$5 and have all of their current license(s) printed for them on a hard card.

**Can I purchase the hard card as a gift for someone?** Yes, the hard cards can be purchased as a gift for someone other than the buyer.

**For further questions call: 515-725-8200**